

DON'T PAY MORE THAN YOU HAVE TO, WITH PATIENT SAVER.

See if you could be eligible to pay as little as \$0 for your pharmacy co-pay through the Patient Saver Program.

Lower your out-of-pocket cost with **Patient Saver**.

EmpiRx Health has partnered with **Luna Health Solutions** to provide copay assistance to our employees. As part of your comprehensive benefits package, this innovative program provides copay assistance for your prescription medications, lowering your copay at the pharmacy for eligible medications.

A **Luna Health Coordinator** *will be contacting you directly* and assist by handling every step of the process for you - from pre-qualification to enrollment and coordination with your pharmacy.



HOW IT WORKS

Receive Claim:

A prescription is processed at your pharmacy or a Limited Distribution Drug pharmacy partner which triggers a clinical review process.

Clinical Review:

EmpiRx Health consults with your doctor to ensure the you're receiving the most clinically appropriate and cost-effective treatment for your health condition.

Obtain Funding:

EmpiRx Health facilitates your eligibility for assistance and if you qualify, a **Luna Health Coordinator** may call you and walk you through the manufacturer-specific enrollment process.

Maximize Copay Assistance:

The copay assistance is applied to your cost share.

Patient Consultation:

Before shipping the medication, a clinician will discuss copay amount, adherence, potential side effects, and confirm shipping arrangements.

CONTACT

A Luna Health Coordinator will contact *you*, if you qualify.

For any questions, you may contact Luna Health at: 866-906-4854

Patient Saver Plus:

Frequently Asked Questions

What is a manufacturer assistance program?

Manufacturers offer copay assistance programs to make their medications more affordable for patients, thereby encouraging drug adherence and positive health outcomes. EmpiRx Health's approach ensures clinical appropriateness by confirming the most cost-effective treatment with the physician. Through the manufacturer-specific enrollment process, members are always helped through enrollment process via a coordinator. Annual copay assistance funding limits and program requirements vary by manufacturer.

Who is eligible for copay assistance through the Patient Saver Plus Copay Assistance Program?

The Patient Saver Plus Copay Assistance program leverages third-party manufacturer programs to reduce costs for medications. The EmpiRx Health Cost Containment Team maintains a record of available copay assistance programs, identifies members on these medications through claims monitoring, and supports members through a manufacturer-specific enrollment process. A member would not be eligible for copay assistance if they are enrolled in Medicare, Medicaid, or any federal or state healthcare program.

What information about the program will I receive?

Members eligible for copay assistance through Patient Saver Plus will receive an introduction letter prior to the start of the program. They will also receive a call from a coordinator to introduce the program, answer questions, and facilitate in the enrollment process. If the member cannot be reached or is unavailable at the time of their call, additional outreach attempts will be made to assist with enrollment.

What action is required by me?

A coordinator will call you to assist with the manufacturer-specific enrollment process. They will complete the enrollment process on your behalf when possible or will facilitate a three-way call if active participation from the member is required by the manufacturer. For members who are currently enrolled in an assistance program, the coordinator will confirm copay assistance processing information for future use.

How does EmpiRx Health maximize the available funding from manufacturer copay assistance programs?

The Cost Containment Team reviews each claim and calculates the appropriate % coinsurance to ensure copay assistance is maximized, while minimizing member and plan pay amounts. Criteria including the number of remaining fills for the year, the remaining manufacturer assistance available, potential member and plan pay amounts, and any manufacturer-specific limitations or requirements are considered.

What happens after manufacturer's copay assistance has been exhausted? How is the claim processed?

There may be cases when copay assistance is only partially available or fully exhausted. If the manufacturer program allows the Pharmacy Benefits Manager (PBM) to request additional assistance funding on a member's behalf, an EmpiRx Health Cost Containment Coordinator will conduct the outreach. If not, the Cost Containment Coordinator will request the member to contact the manufacturer. If assistance is truly exhausted, the claim will revert to the standard plan design resulting in the maximum member copay, and the remaining balance will be billed to the Plan.

Can I call my representative at Luna Health anytime?

You may call Luna Health for cost savings questions at any time. EmpiRx Health should be the first point of contact for any benefit or clinical questions. Luna Health can be contacted at **866-906-4854** and are more than happy to assist you.